

Website Privacy Policy

LAST UPDATE: June 7, 2018

Find My Carrier, LLC and its affiliates (“FMC”, “we”, “our”, and “us”) respect your concerns about privacy and personal data protection and value our relationship with you. This Website Privacy Policy (the “Policy”) applies solely to personal information collected through the FMC website, online services, applications, and web pages that post this Policy (all of the foregoing, collectively, the “Site”), whether accessed via computer, mobile device or other device (collectively, “Device”).

This Policy describes the types of personal information we collect through the Site and how that personal information may be used and with whom it may be shared. This Policy also describes how you can reach us to update your personal information, access and control the use of the personal information, or get answers to questions you may have about our privacy practices at this Site. Please read this Policy carefully, because by accessing and using this Site you are acknowledging that you understand and agree to the terms of this Policy. In addition, please review our Terms of Use, which governs your use of this Site.

CONSENT

Consent to Data Collection and Processing

You hereby agree with and consent to the collection and processing of your personal information as described in this Policy.

Consent to International Data Transfers

Your personal information may be collected, processed and stored by FMC or its service providers in the United States and other countries where our, or our service providers, servers reside. Please be aware that the privacy protections and legal requirements, including the rights of authorities to access your personal information, in some of these countries may not be equivalent to those in your country. You hereby agree with and consent to the transfer of your personal data to the United States and other countries where FMC and its service providers operate.

Withdrawal of Consent

You may have the right to withdraw your consent to FMC’s collection and processing of certain personal information, or to the transfer of your personal information to the United States and other countries. If you wish to request to withdraw your consent, please email FMC at FMCAP@findmycarrier.com Please note that you may be unable to receive certain services from FMC if you withdraw your consent to FMC’s collection and processing of personal information as such information may be necessary to provide the services you may request.

COLLECTION OF PERSONAL INFORMATION

Personal Information You Provide

When you visit this Site you may choose to provide personal information that could reasonably be used to contact you or to identify you personally including, but not limited to: your name, address, telephone number, and email address via the “Contact Us” page.

If you register for an account with the Site, we require that you provide certain personal information that could reasonably be used to contact you or to identify you personally including, your name, email, address, telephone number, business name, and business address. Such information is necessary to provide services you may request from FMC via the Site.

If you choose to make a payment on the Site, FMC may ask you to provide your name, mailing address, telephone number and email address, as well as certain financial information (e.g., credit card number) for the purposes of payment and processing of any order. Such information would be sent through a trusted third party vendor for processing. FMC may collect the last four digits, expiration date, approval codes, reason code and date for denial, and card “nickname” for verification and to enhance the customer experience.

If you elect to request credit on behalf of a business, we run a credit report using the information that you provide via the Site on the requested business and store the credit report including score, result, and any reason code for rejection of credit, if any.

If you choose to use the shipping services offered via the Site, you may choose to provide certain information necessary to provide such services that FMC will store including, the email address of the user who books each load, shipping addresses and associated contacts (name, telephone number, and email) for each address.

You may choose to receive certain communications from FMC via your email address upon interaction with the Site. From time to time FMC may include surveys, information requests, or other features on the Site which ask you to provide personal information such as your name, telephone number, email address or mailing address. Any information you may provide will be used by FMC to allow you to participate in the particular feature being offered. FMC may also retain any information you provide in order to send you information about FMC products and services that may be of interest to you. We may use one or more service providers to administer these messages, but we do not share your email address with spammers or any other third parties without your permission.

We may combine the personal information you submit directly through this Site with other personal information we have collected from you, whether on- or offline. We may also combine it with information we receive about you from other sources, such as other companies, publicly available information sources, and other third parties.

Passive Information Collection and Use

As you navigate through and use this Site, certain information can be passively collected (that is, gathered without you actively providing the information), using various technologies. We passively collect and use information in a variety of ways, including:

- **Through your browser:** Certain information is collected by most browsers, such as your Media Access Control (MAC) address, computer type (Windows or Macintosh), screen resolution, operating system version, and Internet browser type and version. We may collect similar information, such as your Device type and identifier, if you access this Site through a mobile device.
- **Cookies:** Cookies are pieces of information stored directly on the computer you are using. Cookies allow us to collect information such as browser type, time spent on this Site, pages visited, and language preferences. We and our service providers use the information for security purposes, to facilitate navigation, and display information more effectively. In addition, we use cookies to gather statistical information about Site usage in order to continually improve its design and functionality, understand how individuals use it, and to assist us with resolving questions regarding it.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer. If you would prefer not to accept cookies, most browsers will allow you to: (i) change your browser settings to notify you when you receive a cookie, which lets you choose whether or not to accept it; (ii) to disable existing cookies; or (iii) to set your browser to automatically reject any cookies. If you set your browser to reject cookies, part of the Site may not work for you.

- **Pixel tags, web beacons, clear GIFs, or other similar technologies:** These may be used in connection with some Site pages to, among other things, track the actions of Site users and compile statistics about Site usage and response rates.

- **IP Address:** Your IP Address is a number that is automatically assigned to the computer that you are using by your Internet Service Provider. An IP Address is identified and logged automatically in our server log files whenever a user visits this Site, along with the time of the visit and the page(s) that were visited. Collecting IP Addresses is standard practice on the Internet and is done automatically by many web sites. We use IP Addresses for purposes such as calculating Site usage levels, helping diagnose server problems, and administering this Site.
- **Device Information:** We may collect information about your Device, such as a unique device identifier.
- **Do Not Track Requests:** Your selection of the “Do Not Track” option provided by your browser may not have any effect on our collection of cookie information for analytic and internal purposes. The only way to completely opt out of the collection of any information through cookies or other tracking technology is to actively management the settings on your browser or Device to delete and disable cookies and other tracking/recording tools. Please note, depending on your type of Device or browser, it may not be possible to delete or disable all tracking mechanisms on your Device.

HOW WE USE AND DISCLOSE INFORMATION

We use and transfer personal information from or about you:

- to respond to your inquiries and fulfill your requests, such as to send you documents you request or e-mail;
- to third party carriers if you request certain shipping services via the Site;
- to send you important information regarding our relationship with you or regarding this Site, changes to our terms, conditions, and policies and/or other administrative information;
- for our business purposes, such as marketing new products and services, data analysis, audits, developing new products or services, operating or enhancing our Site, improving our products and services, identifying Site usage trends, providing products and services, maintaining customer relationships, improving the quality, safety, and security of our products and services, administering your account(s), troubleshooting, supporting electronic signature, customizing and improving communication content, evaluating product performance, providing customer support and product support, and determining the effectiveness of our Site;
- to our third party service providers who provide services such as website hosting and moderating, mobile application hosting, data analysis, infrastructure provision, IT services, e-mail services, marketing services, auditing services, and other services, in order to enable them to provide services;
- to verify your information and authenticate payments and process orders, such as disclosing certain financial and other information you provide to FMC to third parties that provide credit reporting, payment or order fulfillment services;
- to a third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer, or other disposition of all or any portion of our business, assets, or stock (including in connection with any bankruptcy or similar proceedings); and
- when we otherwise have your consent.

In addition, we use and disclose personal information collected through this Site as we believe to be necessary or appropriate: (a) as permitted by applicable law, including laws outside your country of residence; (b) to comply with any legal process; (c) to respond to requests from public and government authorities, including public and government authorities outside your country of residence; (d) to enforce our Terms of Use; (e) to protect our operations or those of any of our affiliates; (f) to protect our rights, privacy, safety, or property, and/or that of our affiliates, you, or others; and (g) to allow us to pursue available remedies or limit the damages that we may sustain.

We also use and disclose information that is not in personally identifiable form (such as anonymized, masked or de-identified information) for any purpose. If we combine information that is not in personally identifiable form with information that is (such as combining your name with your geographical location), we will treat the combined information as personal information as long as it is combined.

THIRD PARTY SITES AND SERVICES

This Policy does not address, and we are not responsible for, the privacy, information, or other practices of any third parties, including any third party operating any site or web property (including, without limitation, any application) that is available through this Site or to which this Site contains a link. The availability of, or inclusion of a link to, any such site or property on this Site does not imply endorsement of it by us or by our affiliates.

CHOICES AND ACCESS

We give you certain choices regarding our use and disclosure of your personal information. FMC provides you with the opportunity to receive information by email, regular mail or telephone calls from FMC, or third parties which may be of interest to you, including information relating to new products and services offered on the Site by FMC, or other third parties. If you do not want to receive any such marketing information by email, regular mail or telephone calls, you may opt-out of further communications provided by FMC at any time by: (i) sending FMC an email at FMCAP@findmycarrier.com; or (ii) writing to FMC at 8500 W 110th St., Suite 300, Overland Park, KS 66210, Attention: Webmaster. If you choose to opt-out of such communications, you may still receive certain communications from FMC necessary to perform services you have requested, including but not limited to, shipment statuses and invoices. Please note that FMC can only comply with requests relating to email, regular mail or telephone communications provided by FMC. If you no longer wish to receive further information by email, regular mail or telephone from any third party, you will need to contact such third party directly to opt-out of further communications being provided to you. We will seek to comply with your request(s) as soon as reasonably practicable.

If applicable, and you would like to review, correct, update, or delete the personal information that you have provided via this Site, please contact us. We will try to comply with your request as soon as reasonably practicable.

ACCURACY

It is your responsibility to provide FMC with accurate personal information. Except as otherwise set forth in this Policy, FMC shall only use personal information in ways that are compatible with the purposes for which it was collected or subsequently authorized by you. To the extent necessary for these purposes, FMC shall take reasonable steps to ensure that personal information is accurate, complete, current and relevant to its intended use.

YOUR CALIFORNIA PRIVACY RIGHTS

Under California's "Shine the Light Law", California residents who provide personal information in obtaining products or services for personal, family, or household use are entitled to request and obtain from us once a calendar year information about the customer information we shared, if any, with other businesses for their own direct marketing uses. If applicable, this information would include the categories of customer information and the names and addresses of those businesses with which we shared customer information for the immediately prior calendar year.

To obtain this information on behalf of FMC, please send an email message to FMCAP@findmycarrier.com with "Request for California Privacy Information" on the subject line and in the body of your message. We will provide the requested information to you at your email address in the response. Please be aware that not all information is covered by the "Shine the Light" requirements and only information on covered sharing will be included in our response.

RETENTION PERIOD

We retain your personal information for the period necessary to fulfill the purposes outlined in this Policy, unless a longer retention period is required or allowed by law or to otherwise fulfill a legal obligation.

SECURITY

FMC has implemented security measures designed to protect personal information provided by you against unauthorized access and use. FMC also uses commercially reasonable efforts to establish secure connections with your web browser for any transactions conducted online using a credit card or other financial information you may provide to FMC. Please be aware, however, that no data transmission over the Internet is 100% secure and any information disclosed online can potentially be collected and used by parties other than the intended recipient. If you have reason to believe that your interaction with us is no longer secure, please immediately notify us of the problem by contacting us in accordance with the CONTACT INFORMATION section below.

MINORS

We do not intentionally collect information from individuals under the age of 13. The Site is not directed to individuals under the age of 13 and we request that these individuals not provide personal information through this Site.

INTERNATIONAL USERS

This Policy is meant to guide FMC with respect to personal information collected from or about you at this Site. While this Policy applies to personal information generally, the local laws, rules and regulations of jurisdictions that are applicable to FMC (“Local Laws”) may require standards which are stricter than this Policy and, in such event, FMC will comply with applicable Local Laws. Specific privacy policies may be adopted to address the specific privacy requirements of particular jurisdictions. All the information you provide may be transferred or accessed by entities around the world as described in this Policy. Your personal information may be stored and processed in any country where we have facilities or service providers, and by using our Site or by providing consent to us (where required by law), you specifically acknowledge and agree to the transfer of information to countries outside of your country of residence, including to the United States, which may provide for different data protection rules, and a lower standard of required protection, than in your country. Irrespective of which country your personal data is transferred, we would only share your personal data under a ‘need to know’ basis. In these circumstances we will, as required by applicable law, ensure that your privacy rights are adequately protected by organizational, technical, contractual and/or other lawful means.

UPDATES TO THIS PRIVACY POLICY

We may change this Policy. Please review the LAST UPDATE legend at the top of this page to see when this Policy was last revised. Any changes to this Policy will become effective when we post the revised Policy on this Site. Your use of this Site following these changes means that you accept the revised Policy.

COMPLIANCE

FMC will use a self-assessment approach to verify compliance with this Policy and periodically verify that the Policy is accurate, comprehensive for the information intended to be covered, prominently displayed, implemented and accessible.

If you believe that your personal information has been processed or disclosed in violation of this Policy, FMC encourages you to raise any concerns using the contact information provided in this Policy. FMC will investigate and attempt to resolve any complaints and disputes regarding use and disclosure of personal information.

CONTACT INFORMATION

If you have any questions about this Policy, please contact FMC directly at.

- In writing by sending an email to FMCAP@findmycarrier.com;
- In writing by sending a letter to **8500 W 110th St., Suite 300, Overland Park, KS 66210.**